

# Achilles Group Basic Policy on Quality Assurance



In promoting business activities based on our corporate philosophy of “Harmony with Society” = “Customer First”, we have formulated the following Basic Policy in order to fulfil our corporate social responsibility by ensuring product safety and compliance with relevant laws and regulations, etc.

1. All employees will listen carefully to the voice of the market, to provide products and services with strong appeal that meet customers’ needs. **[Enhancing customer satisfaction]**
2. To ensure the safety and security of our customers, we manage risks for the products and services we provide throughout the entire process from planning to after-sales service, and enhance safety along with quality. **[Ensuring safety]**
3. We comply with product-related laws and regulations, and with standards and customer specifications that our company has agreed to. **[Compliance]**
4. We undertake product planning, design, manufacturing and sales activities in such a way as to reduce the environmental footprint of these activities. **[Concern for the environment]**
5. To ensure that the above activities are implemented effectively and efficiently, we make adjustments to our operations where necessary and implement ongoing improvements. **[Ongoing improvement]**